

CONTACT INFORMATION

California Grower Foundation

176 Main Street, Suite C St. Helena, CA 94574

www.calgrower.org

Phone: (707) 963-7191

Fax: (707) 963-5728

MEMBERSHIP AND ACCOUNT MANAGEMENT

Becky Barlow

Executive Director

direct line (707) 963-7922

bbarlow@calgrower.org

LIC #0A80594

Membership products and services

Primary employer point of contact

Employee benefit program design and structure

Health plan proposals, renewals and plan changes

CGF Pension Plan Administrator

Maria (Caballero) Bustamante

Account Manager

mcaballero@calgrower.org

LIC #0I29555

Account management

New group installation

Open enrollment preparation and coordination

Primary contact for brokered insurance and voluntary products

Daniella Llamas

Eligibility Administration

eligibility@calgrower.org

LIC #0I44240

Health plan enrollment; adds, changes and terminations

Identification cards (ID) and plan documentation

Eligibility and participation audit liaison

Benefit Election and Cost Sharing Agreement requests

CUSTOMER SERVICE

Phone: (707) 963-7191

(800) 282-2603 *(recorded line)*

Fax: (707) 963-5728

Our team of friendly, bilingual customer service representatives are ready to assist your employees:

Laura Vargas

Customer Service Representative

lvargas@calgrower.org

Verify coverage

Explain plan benefits

Research claims inquiries

Liz Corpus

Senior Benefits Representative

lcorpus@calgrower.org

Claims research and resolution

COBRA inquiries

Assistance with the online employee portal

Soila Lopez

Benefits Specialist

slopez@calgrower.org

Pension Plan administration, claims and customer service

Life insurance claims

Bilingual benefit presentations

Susan Guerrero

Special Projects

sguerrero@calgrower.org

Receptionist

Welcome calls to plan participants

Provider directories

ACCOUNTING AND BILLING

Linda McClure

Controller

lmclure@calgrower.org

Accounting

Billing and accounts payable

Year-end reports

Julie Cazet

Executive Assistant

jcazet@calgrower.org

Accounts receivable

Group health plan invoices and adjustments

Workshop reservations

Please call or visit our office Monday - Friday, 8:00 a.m. - 5:00 p.m.